

FEDERICA GALASSO

ITALIAN AND ENGLISH TEACHER

PERSONAL INFORMATION

Mobile: +34 644 350 222

Email: federicagalasso@hotmail.com

Nationality: Italian

LANGUAGES

ITALIAN: Mother tongue

ENGLISH: C2 (Excellent)

SPANISH: C2 (Excellent)

FRENCH: B1 (Intermediate)

CHINESE: A2 (Basic)

WORK HISTORY

Italian and English Teacher

2012 - PRESENT

- Italian and English lessons (one-to-one or small group) to adults and children
- Development of lesson plans
- Evaluation of performance and development of students
- Creation of content for the courses offered and development of materials such as articles, videos, songs and other activities

Customer Service Executive

BOOKING.COM, BARCELONA, 2011 - 2012

- Assistance to customers and hotels to solve complaints between them
- End to End ownership of the tickets opened
- Assistance to solve issues related to reservation

ACADEMIC BACKGROUND

TEFL Institute of Ireland

CERTIFICATION 120 HOURS ADVANCED TEFL TO TEACH ENGLISH TO FOREIGNERS, 2019

Icotea Institute, Milan, Italy

ONLINE MASTER IN "TEACHING ITALIAN TO FOREIGN PEOPLE L2", 2018 - 2019

Focus in Linguistics, Sociolinguistics, Phonology, Semantics

SSIT - School for Interpreters and Translators, Pescara, Italy

TRANSLATION COURSE FROM ENGLISH>ITALIAN AND SPANISH>ITALIAN, 2018

Focus in Tourism & Travel industry, Web

University of Venice Ca' Foscari, Venice, Italy

CERTIFICATION IN "TEACHING ITALIAN TO FOREIGNERS - CEDILS", 2016

Utrecht Universiteit, Utrecht, The Netherlands

WINNER OF THE SCHOLARSHIP SOCRATES/ERASMUS, 2004-2005

University of University of Milan, Italy

DEGREE IN "LINGUISTIC AND CULTURAL MEDIATION SCIENCES", 2002-2007