Gionatan Palla

Date of birth: May 18th 1992
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Education and training

- Diploma of Translation English to Italian language at S.S.I.T, February 2021
- Diploma of Translation Italian to English language at S.S.I.T, February 2021
- Digital Marketing certificate of 50 hours obtained at CrescereinDigitale.it, April 2020
- Affiliate Marketing certificate obtained at Udemy.com, March 2020
- Instagram Marketing certificate obtained at Udemy.com, March 2020
- Blog Marketing certificate obtained at Udemy.com, January 2020
- Fitness Instructor Diploma obtained at Italian Federation of Fitness, July 2016
- Functional Training certificate obtained at Italian Federation of Fitness, June 2016

School Education

• Diploma of Electrician obtained at Istituto Tecnico I.P.I.A. Brignetti-Foresi in Portoferraio on year 2011

Languages

1. Italian: mother tongue.
2. English: Written C1: excellent capacity to write documents
Spoken C1: excellent communication skills
3. Spanish: Written C1 and Spoken C1
4. Portuguese: Written B2 and Spoken B2
5. Greek: Beginner level

Computer Skills

- Ability to operate with Windows and MacOs Systems

- Basic Knowledge of Productivity software such as Office suites (Microsoft Word, Outlook, Excel)
- Good knowledge of Social media (Instagram, Facebook, Twitter etc.)
- Able to use Communication and Collaboration tools (Slack, Skype, Zoom)
- Excellent typing skills and basic knowledge of HTML

Work Experiences

I. GREECE. Years 2020-2021

Customer Care Representative for Pandora at Teleperformance Greece

II. NEW ZEALAND. Years 2018-2019

Receptionist at Diamond Drycleaner

III. ITALY. Years 2017-2018

Translator, Copywriter, Customer Care representative at Prenotazioni24 - Traghettilines.it

IV. UNITED STATES OF AMERICA. Years 2015-2016

Waiter at Patina Restaurant, Walt Disney World, Orlando

V. LONDON. Year 2014

Waiter at Ruben's at the Palace

VI. AUSTRALIA. Years 2012-2013-2014

Waiter at Opera Bar, Sydney

Stockist and quality check at MRB Farm, Queensland

VII. ITALY. Years 2010-2011

Electrician - internship of 400 hours at Impianti Elettrici Ridi

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Personal and working Skills

- ✦ Excellent verbal and written communication skills learned in the various working experiences listed above. Good telephone manner.
- ✦ Able to organize my own work, focusing on priorities and taking on all responsibilities. Learned in the past work experiences, where I was in charge of tasks with deadlines to respect.
- ✦ Excellent teamwork skills, many experiences of collaboration with different working figures within the same company. Learned in the various working experiences listed above.

Driver license: Car and motorcycles

I authorize the processing of personal information contained in my resume, based on regulation relating to the protection of individuals with regard to the processing of personal information.